

Get a free Home EnergyCheck



Did you know that we offer many ways to save? The Home EnergyCheck is a free service that provides our customers the opportunity to understand how energy is being used, where improvements could be made to reduce energy usage, save money, and improve comfort

and safety. When you visit with our energy specialist you'll receive personalized tips included in our newly enhanced Home EnergyCheck Report. This easy-to-understand report displays your energy usage pattern, provides ideas to save money and energy, and includes information about rebates. You could also receive free energy conservation measures!

Visit NorthWesternEnergy.com/EnergyCheck for more information or schedule an appointment by calling us at (800) 823-5995.

Internship program is a boost to students and NorthWestern

We first launched our internship program in 2015. To date, 100 college students have interned with the company, and 25 have gone on to become full-time employees. NorthWestern Energy has 16 interns working in various capacities throughout the company in 2023, including students studying engineering, law, communication, safety and more.

NorthWestern interns do not file paperwork or get coffee. Each intern has a designated meaningful project that will not only beef up their resume, but is also incredibly helpful to the company. If you are interested in learning more about our internships, visit NorthWesternEnergy.com/jobs or reach out to us at job.inquiries@northwestern.com.



The hazards of a natural gas release

Natural gas is very safe. However, if a natural gas leak occurs, you need to be aware of the hazards. Natural gas is highly flammable and easily ignited by heat, sparks and static electricity. If you smell natural gas, do not operate any electrical devices (TVs, lights, garage doors, etc). If they're on leave them on; if they're off leave them off.

Natural gas is lighter than air and can migrate into enclosed spaces. If you smell natural gas, evacuate the area on foot and move upwind of the leak.

When at a safe distance, call 911 and NorthWestern Energy.

How to recognize a gas pipeline leak

Call 911, if you notice any of these signs of a natural gas pipeline leak:

- An unusual blowing or hissing sound coming from the ground.
- Dirt or dust blowing from a hole in the ground.
- Bubbling ponds.
- Dead or discolored vegetation in an otherwise green area near a pipeline right of way.
- A fire close to a buried pipeline.

Notice: Responsibility of buried gas lines

The maintenance of buried gas piping downstream of the gas meter to gas-fired appliances or other structures on the property is the responsibility of the home/property owner or current occupant.

NorthWestern Energy is required to inform customers with privately owned natural gas or propane service lines of their responsibility to inspect and maintain their piping (Code of Federal Regulations 49 CFR 192.16). Customers should have the pipes periodically inspected for leaks, and metallic pipes should also be inspected for corrosion by qualified professionals, such as your local plumber.

Any unsafe conditions should be repaired immediately or the flow of gas should be shut off.

What to do if you smell natural gas

NorthWestern Energy makes it easy to detect natural gas leaks by adding an unpleasant rotten egg or skunk-like smell to natural gas. If you smell this odor:

- Leave the area immediately.
- Do not use phones, matches, light switches or anything else that could trigger the ignition of the gas.
- When at a safe distance, call 911.

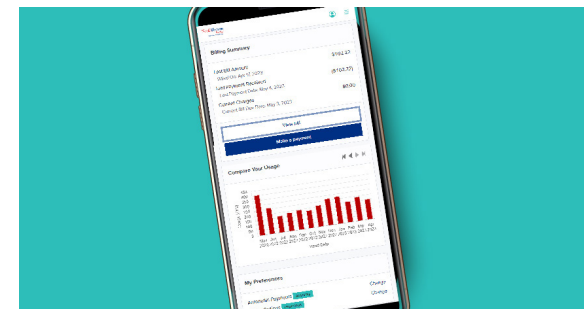


Hang with Louie and Sniffy this summer

If you're looking for some educational fun this summer, spend some time with Louie the Lightning Bug and Sniffy the Sniffasaurus to learn about electric and natural gas safety.

We have games, activities and videos for kids of all ages to help them learn the importance of playing it safe around electricity and using your senses around natural gas.

Visit NorthWesternEnergy.com/kids.



Cut clutter with E-bill

Sign up for paperless billing, and you'll receive an email every month letting you know your NorthWestern Energy bill is available online. It's fast, convenient and completely secure.

For more information, visit NorthWesternEnergy.com/ebill.